



Meeting 6pm Wednesday 9th October 2019

Frenford Clubs Boardroom, 1st Floor, Jack Carter Centre, the Drive, Ilford, IG1 3PS

AGENDA

No	Item	Time	Page
1	Welcome, introductions and apologies for absence	6.00pm	-
2	Minutes of the last meeting and matters arising	6.05pm	2
3	Police update and performance Chief Inspector Lisa Butterfield, MPS	6.15pm	7
4	Council update John Richards, LB Redbridge	6.30pm	-
5	MOPAC SNB project update Jenny Ellis, RedbridgeCVS	6.45pm	-
6	Community Watch Project PC Tom Lee, Cyber Crime Unit	6.55pm	11
7	Presentation from Safer Schools Officer PC Reshma Sher	7.20pm	-
8	Discussion on launch of autism alert cards	7:35pm	12
9	Chair and Vice-chair election	7.45pm	-
10	Terms of Reference Jenny Ellis, RedbridgeCVS	7.55pm	15
11	Feedback from any other bodies	8.00pm	-
12	Questions from members of the public	8.10pm	-
13	Dates of future meetings	8.20pm	-
14	Any other business	8.25pm	-
	CLOSE	8.30pm	



Redbridge Safer Neighbourhood Board

Date: Wednesday 10th July 2019

Time: 6 – 8pm

Location: Frenford Clubs Boardroom, 1st Floor, Jack Carter Centre, the Drive, Ilford, IG1 3PS

Present: Jenny Ellis (RedbridgeCVS), Julie Bradley (Co-chair, RSNB), Khatira Kazemi (Co-chair, RSNB), Sergeant Kim Hollenberg (MPS Safer Neighbourhood Team), Detective Superintendent Shabnam Chaudhry (MPS), Simon MacKenzie (Independent Custody Visitor), Noel Judge (Joint Chair, Chadwell and Seven Kings Ward Panels)

Apologies: Suresh Vasishtha (RECC), Superintendent Mark Long (MPS), Jamie Keddie (MOPAC), Valerie Scanlan (LB Redbridge), Lucky Afzal (Cranbrook Ward Chair), Kishan Sharma (Vice Chair RSNB), Deborah Selner (Redbridge Neighbourhood Watch), Revd Bernardino Mandlate (Redbridge Faith Forum), Adrienne Tobias (Redbridge Pensioners Forum)

MINUTES

ITEM	DISCUSSION	ACTIONS
1	<p>Welcome, introductions and apologies for absence</p> <p>Jon Abrams has left One Place East and John Richards has moved on to a new role within the Council. Jenny Ellis has contacted Margaret Summers, Chief Executive at One Place East, who advised that they have not yet recruited to Jon’s post but hope to send a representative to the next meeting.</p>	<p>JE to update the member mailing list.</p>
2	<p>Minutes of the last meeting and matters arising</p> <p>The minutes were agreed as a true record of the last meeting on Wednesday 8th May 2019.</p> <p>Stop and search positive outcomes data – Detective Superintendent Shabnam Chaudhri provided an update on Stop and Search outcomes over 3 months to May 2019.</p> <p>In March, 901 S&S were conducted, of which there were 143 positive outcomes and 83 arrests. In April 512 S&S were conducted, of which there were 127 positive outcomes and 54 arrests. In May, 688 S&S were conducted, of which there were 154 positive outcomes and 73 arrests.</p> <p>Julie Bradley noted that her surname had been misspelled in the minutes of the last meeting.</p> <p>MOPAC attendance – The mailing list is up to date and Jamie Keddy from MOPAC who is the SPOC for Redbridge had sent apologies. Julie Bradley informed the Board that she had</p>	<p>JE to amend.</p>



ITEM	DISCUSSION	ACTIONS
	<p>spoken to Chris Benson at a recent Safer Neighbourhood Board Chairs meeting. Chris had advised that unfortunately MOPAC are unable to attend all SNB meetings, but the Board should inform them of any specific meetings they'd like them to attend.</p>	
<p>3</p>	<p>Police update and performance</p> <p>The crime data for Redbridge over a rolling 12 months to April 2019 largely shows a downward trend.</p> <p>Met Trace kits have been a useful tool in reducing repeat burglaries and MPS plan to roll these out to all victims of burglary. The signage and stickers in themselves are a good deterrent. MPS are aware that the kits don't necessarily solve burglary, however, and can cause displacement.</p> <p>There has been a significant increase in the percentage of disability hate crimes (60%), however the volume increase is 3 offences. Sergeant Kim Hollenberg believes this isn't necessarily an increase in offences, but could be due to increased reporting as there have been a number of awareness raising campaigns in recent years and people feel more confident coming forward.</p> <p>Motor vehicle crime has been steadily increasing each month and has increased by 20 offences compared to last year. MPS are monitoring this closely.</p> <p>Public perception data over a rolling 12 months to March 2019 shows a decline in public confidence in Redbridge, with the exception of the number of residents who agree that the police treat everyone fairly, regardless of who they are. Public perceptions of fair treatment have increased to 81%, up from 79% over a rolling 12 months.</p> <p>Sergeant Kim Hollenberg informed the Board that much of the feedback they receive is around poor communication. The Safer Neighbourhood Team find it especially challenging to engage with people who are more likely to be digitally excluded, such as older people or people with learning disabilities.</p> <p>Jenny Ellis suggested reaching out to voluntary sector organisations and community groups and engaging with people where they are - e.g. Age UK organises a range of social activities and events for older adults in the borough.</p>	<p>JE to follow up with KH.</p>



ITEM	DISCUSSION	ACTIONS
4	<p>Council update</p> <p>Valerie Scanlan sent apologies as she is away on leave. Beau Stanford Francis had hoped to attend, but was unable to make it. Co-chair Julie Bradley suggested that the Board should request a written update from the council if a representative is unable to attend.</p> <p>Members discussed the Redbridge Serious Violence Summit. Julie Bradley commented that the summit was well attended and the workshops were interesting.</p>	<p>JE to action as appropriate.</p> <p>JE to ask the council to update the SNB on new developments arising from the summit at the next meeting.</p>
5	<p>MOPAC project updates</p> <p>Victim Support – In April, Victim Support had provided door and window alarms to 122 of the target 500 residents. Based on feedback from people who use the service, Victim Support has is now offering a wider range of security items including burglar alarms, CCTV cameras, motion sensor lights and video doorbells. This has been very positively received.</p> <p>HEET were expecting an increase in referrals over the spring and summer and will continue to deliver until they have spent their allocation. Jenny has informed the Bogus Caller Partnership so partners are aware that they can continue to refer.</p> <p>The One Place East Training Stars have delivered all 20 sessions, reaching 558 school children in the borough. Overall, the project was extremely well received by both school staff and children.</p> <p>19/20 Project Funding – The funding allocation will remain the same as in previous years and the deadline for final applications is Friday 2nd August. MOPAC have provided feedback on our draft which they felt was ready to submit.</p> <p>Community Day 2019 – Community Day was very positively received again last year and RedbridgeCVS are keen to organise the event again, however have decided to push the event back until the spring as funding is unlikely to be confirmed until mid-August.</p>	<p>JE to contact from MOPAC on the shortlisting process for final applications and arrange an additional meeting or circulate to members by email for comment depending on advice from MOPAC.</p>
6	<p>Presentation from Schools Officer</p>	



ITEM	DISCUSSION	ACTIONS
	To be rescheduled for the next SNB meeting.	KH to arrange and confirm which Schools Officer will be attending the next meeting.
7	<p>Disability Hate Crime Presentation from Stay Safe East</p> <p>Due to unforeseen transport issues, Stay Safe East were unable to attend. They will share some information about their work around disability hate crime and domestic violence by email and arrange to present at the next meeting.</p>	JE to rearrange with Ruth Bashall and circulate information provided by Stay Safe East in the meantime.
8	<p>Feedback from any other bodies</p> <p>Julie Bradley provided an update from the recent SNB Chairs meeting and shared the SNB core functions.</p> <p>Detective Superintendent Shabnam Chaudhri noted the lower than usual turnout to the meeting. Jenny Ellis added that the invitations had been sent a month in advance on Wednesday 12th June, however some members had sent apologies as they were away on leave. A couple of members and one of the speakers had also experienced transport issues on their way to the meeting.</p>	JE to update SNB web page.
9	<p>Questions from members of the public</p> <p>None.</p>	
10	<p>Dates of future meetings – all at 6pm, venues to be confirmed:</p> <p>Wednesday 9th October 2019.</p>	
11	<p>Any other business</p> <p>Detective Superintendent Shabnam Chaudhri is moving on to a new role within the Metropolitan Police Service and will no longer be attending SNB meetings on behalf of MPS. Superintendent Mark Long will be her replacement on the Redbridge Safer Neighbourhood Board.</p> <p>Shabnam thanked members for all that they do and for their collaborative and solution focussed approach. Shabnam also thanked Sergeant Kim Hollenberg and the SNT, highlighting the team’s increasingly high performance. She added that she believes this is a reflection on the strength of the team, but also on the great partnerships they have.</p>	



ITEM	DISCUSSION	ACTIONS
	Membership – the Board discussed current membership and engagement.	JE to bring list of current members to the next meeting.

CRIME AND ASB DASHBOARD

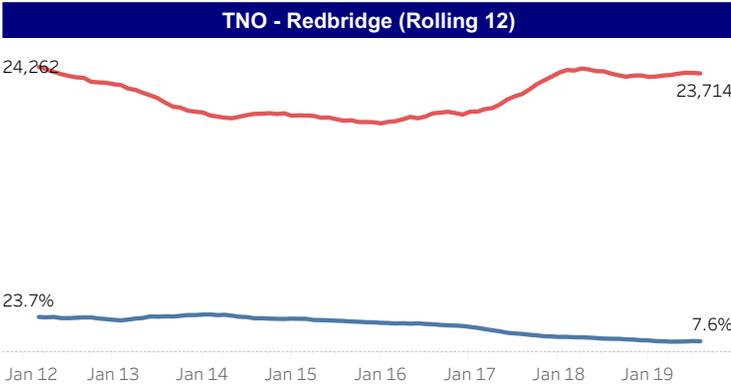
Redbridge

Choose Borough

TNO

Choose Crime Type

Note: Hate crimes are offences which are flagged as having a hate element when recorded by police. A crime can have more than one hate flag attached to it. For example, an assault could have both a homophobic and disability element. This crime would be included in the homophobic offence count as well as in the disability offence count. Therefore, adding up all the hate crime categories may result in multiple counting of a single offence.



■ Rolling 12 Month Offences
■ Sanction Detection Rates %
○ Monthly
● Rolling 12

Year Ending Date

Aug 2019

Month	Monthly Volume	Sanction Detections	Sanction Detection Rate
September 2018	1,906	135	
October 2018	2,090	176	
November 2018	2,102	151	
December 2018	1,934	136	
January 2019	1,987	188	
February 2019	1,918	124	
March 2019	1,986	142	
April 2019	1,989	144	
May 2019	2,044	157	
June 2019	1,984	133	
July 2019	2,052	189	
August 2019	1,722	130	
Rolling 12 Months to Aug 2019	23,714	1,805	7.6%

Redbridge - Rolling 12 (Aug 2019)

Offence by Type	Volume	Compared to Previous Month	Compared to Previous Year
ASB		▲ 0.4% (31)	▲ 4.5% (308)
Burglary in Other Buildings		▼ -1.7% (-8)	▼ -1.3% (-6)
Burglary in a Dwelling		▼ -1.2% (-23)	▼ -29.7% (-776)
Disability Hate Crime		▼ -7.7% (-1)	▲ 100.0% (6)
Domestic Abuse Hate Crime		▼ -0.9% (-23)	▼ -0.2% (-6)
Faith Hate Crime		▼ -1.5% (-1)	▼ -5.7% (-4)
Gun Crime		▲ 9.8% (6)	▼ -14.1% (-11)
Homophobic Hate Crime		▲ 4.2% (1)	▼ -13.8% (-4)
Knife Crime		▲ 0.5% (2)	▼ -8.0% (-35)
Knife Crime With Injury		0.0% (0)	▼ -17.5% (-22)
Racist and Religious		▲ 3.3% (14)	▼ -0.2% (-1)
Rape		▲ 0.5% (1)	▼ -25.8% (-65)
TNO		▼ -0.2% (-37)	▲ 0.1% (21)
Theft Person		▼ -1.2% (-10)	▲ 3.0% (25)
Theft Taking of MV		▼ -2.2% (-34)	▲ 7.0% (98)
Theft from MV		▲ 1.1% (29)	▲ 15.6% (344)
Total Burglary		▼ -1.3% (-31)	▼ -25.3% (-782)
Total Criminal Damage		▼ -0.7% (-11)	▼ -5.9% (-97)
Total Robbery		▼ -0.1% (-1)	▲ 3.9% (39)
Total Sexual Offences		▲ 1.4% (7)	▼ -12.5% (-71)
Transgender Hate		▲ 300.0% (3)	▲ 300.0% (3)
VWI		▼ -0.3% (-7)	▲ 1.2% (25)
Violence Against the Person		▲ 0.3% (20)	▲ 5.3% (322)
Youth Violence		▲ 0.3% (2)	▲ 6.6% (37)

[Click here to return to the Navigational Page](#)

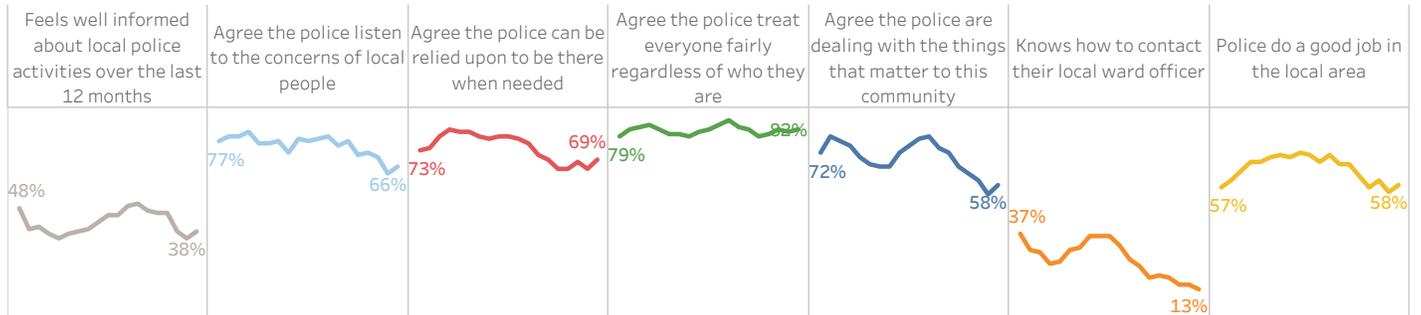
Public perception data

Dashboard instructions

Trends over time

Borough Redbridge

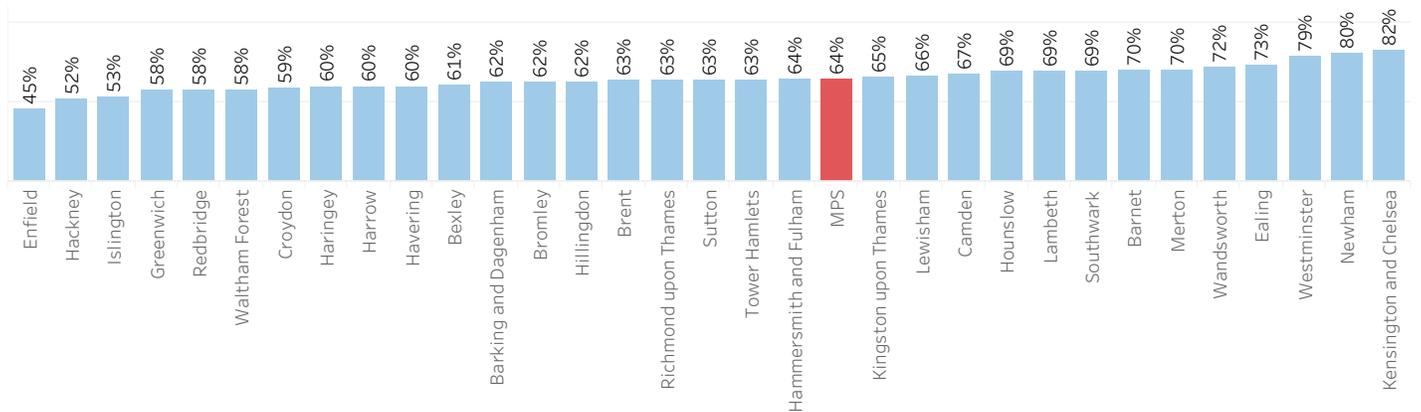
Public Perceptions over time for **Redbridge** residents



Borough level data

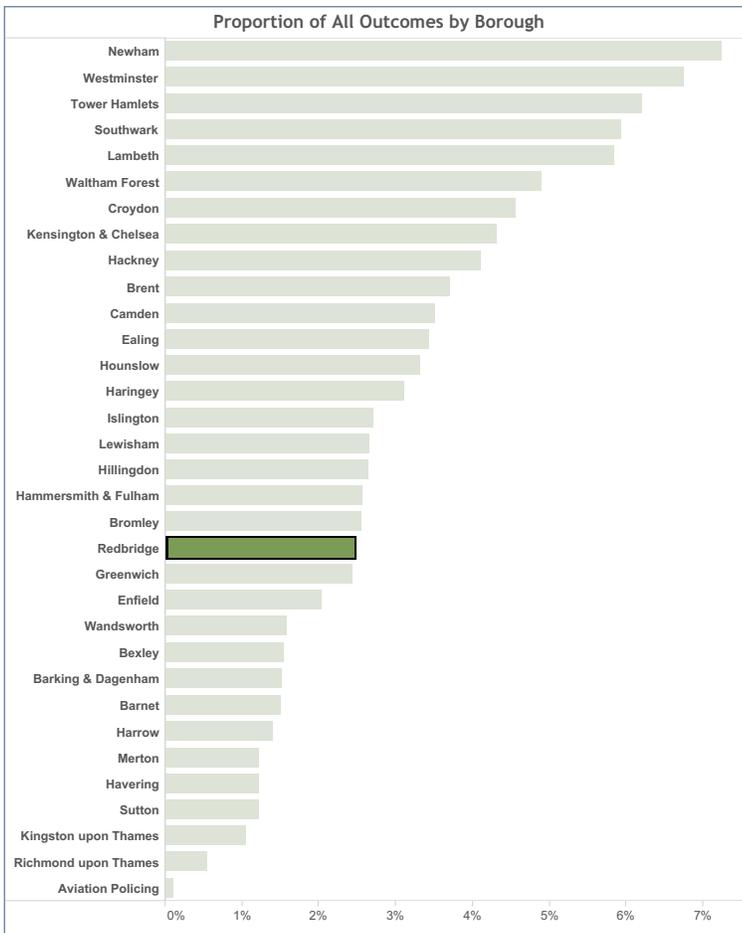
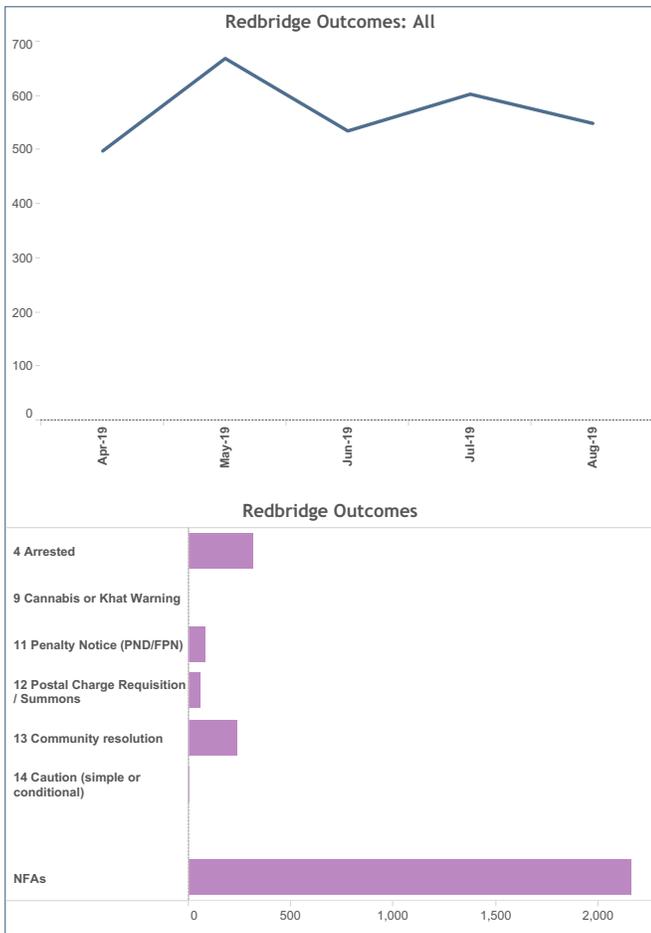
Measure Agree the police are dealing with the things that matter to this com.. Date June 2019

Public Perception responses to "Agree the police are dealing with the things that matter to this community" by borough (Rolling 12 months to June 2019)



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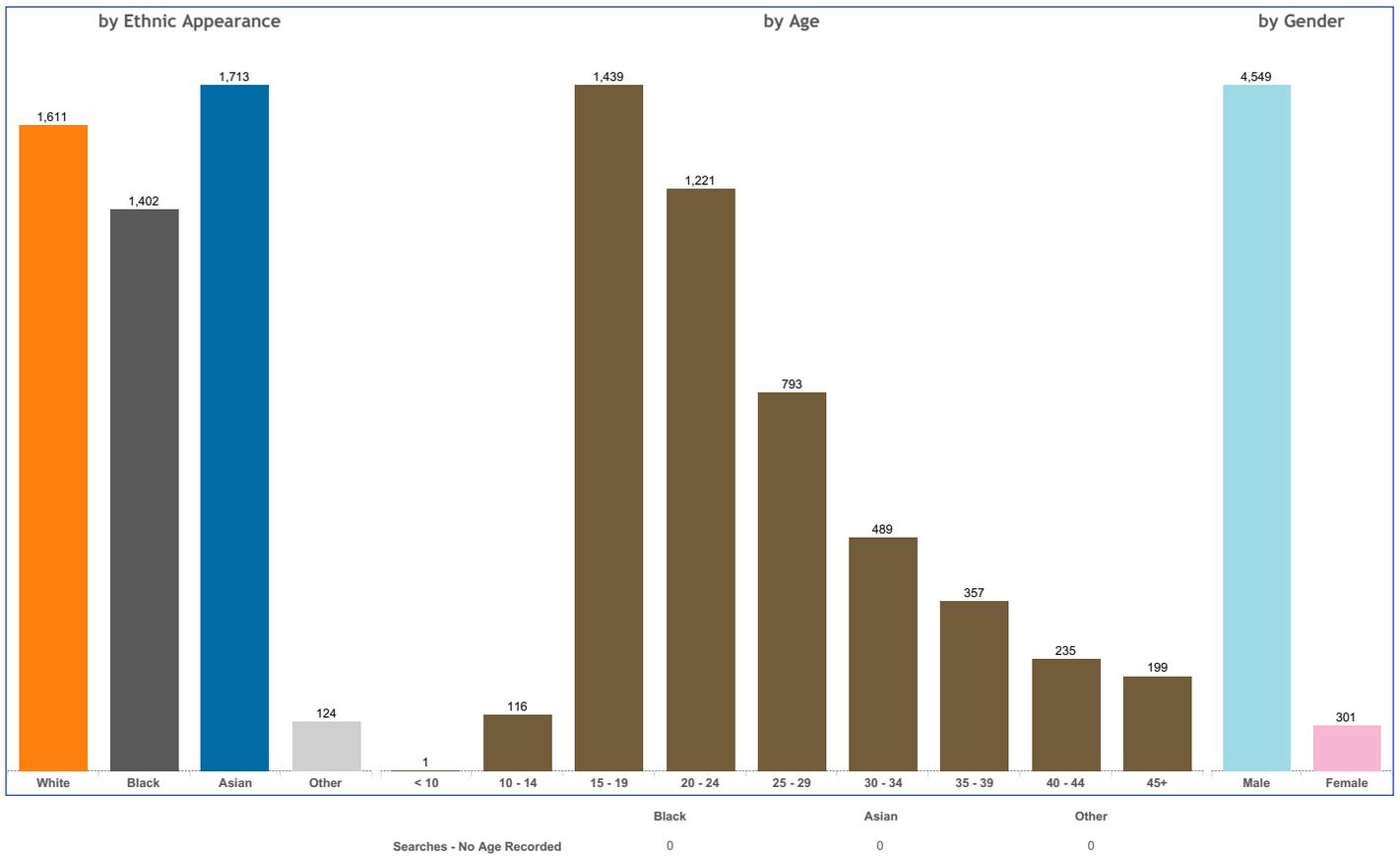


BCU or Borough
Borough

BOCU
Redbridge

Volume or per 1000 pop.
Volume

Search Volumes for the 12 Months: October 2018 to end August 2019





Summary of Community Watch Project from PC Thomas Lee

The purpose of this project is to utilise the existing network of neighbourhood watch schemes and local policing teams, along with any other pre-existing information/newsletter frameworks, to spread cyber security advice and awareness in much the same way as currently undertaken in respect of 'traditional' crimes such as burglary. We achieve this by training our Safer Neighbourhood Teams and Neighbourhood Watch coordinators. Enabling them to deliver information about cybercrime and fraud highlighting the common methods and tactics used by criminals that we have identified as being particularly common to your individual boroughs. Once we have delivered this presentation to you it would be our expectation that our Safer Neighbourhood Teams collaborating with the Neighbourhood Watch coordinators pass on this knowledge to their communities to better inform and raise awareness thus empowering them to better recognise the signs and prevent themselves becoming victims.



Launch of Autism Alert Cards

News • Jul 12, 2019 09:00 BST

An alert card and passport scheme aimed at improving how police interact with people with autism is being introduced.

The new Autism Alert Cards will be carried by individuals with autism and will identify the cardholder as having an autism spectrum disorder. It will also hold basic information including the individual's name and contact details for an appropriate adult.

The aim is for cardholders to be able to readily produce the card when they come into contact with police and provide officers and staff with the information in order to aid understanding and effective interaction.

The cards will alert officers to the fact that the individual may have difficulty with communication and exhibit unusual or unpredictable behaviour. In turn, officers will be able to make appropriate and reasonable adjustments and interact with the individual appropriately.

The card also details how autism manifests and provides practical advice for the officer involved.

The larger passports will include the same information and can be carried in bags or rucksacks for the individual to produce when required.

The scheme has been produced as a result of a collaboration between the Metropolitan Police Service, City of London Police and British Transport Police. It is supported by the National Police Autism Association and will be rolled out across London.

They will be distributed and made available through autistic partnership boards and local police across the capital.

It has been developed following extensive consultations with individuals with autism and their parents, the National Autistic Society, Autism Partnership Boards and other partner agencies.

John Nelson, Chair of the National Police Autism Association and a sergeant with the British Transport Police, said: "As a staff association supporting autism and neurodiversity within the police service, the NPAA is very pleased to get behind this initiative. The Tri-Force Autism Passport will help



ensure that members of the autistic community receive a consistent high standard of service and are treated with understanding and respect whenever they come into contact with the police."

Detective Superintendent Helen Lyons, the Met's lead responsible officer for Adults Neglected, Vulnerable and Abused, said: "Autism is a complex condition characterised by social and communication difficulties. Having an encounter with police – whether as a victim, someone officers are concerned for the welfare of, or as a suspect - is an unsettling encounter for anybody, but for someone with autism, it can be extremely distressing.

"It could be the confrontation with a stranger, or the idea of physical contact that triggers an adverse, nervous reaction in that person and potentially escalate the situation. Officers currently have no way of knowing whether someone has autism, a condition which may explain their behaviour.

"This card solves that problem, and will give officers the best chance to seek the appropriate assistance and support for that person.

"The Met, with City of London Police and British Transport Police, has developed this card after feedback from, and with the support of charities and other agencies who work to support people with autism. We are committed to providing the best possible service to everyone who lives, works and visits London, and these cards will further help us do this."

Detective Constable David Jones, from the City of London Police, said: "Contact with police can be a stressful event for anybody, not least those with a developmental disability such as autism. As such, these cards are an incredibly valuable tool for officers, especially those on the frontline, to know if they're interacting with a person with autism.

"The aim of this scheme is to allow officers to adjust their behaviour when encountering someone who carries one of these cards, making that experience easier for both the officer and the member of the public."

Barry Boffy Head of Inclusion & Diversity at British Transport Police, said: "It's really important to us at British Transport Police that all of our neurodiversity communities have the confidence to travel on the UK's railways if they want to. The Autism Passport is a fantastic way to give people the confidence to travel, whilst also helping our officers offer the very best, and most appropriate, support to those who may need our help."

Clare Hughes, Criminal Justice Manager from the National Autistic Society, highlights: "Encounters with the police can be particularly challenging for autistic people, who often



find communication difficult and can become extremely anxious in situations they don't understand - particularly if they're surrounded by noise and confusion.

“The 700,000 autistic people in the UK are subject to the law, just like everyone else, and may come into contact with the police at different points of their lives and for different reasons. We've heard awful stories of anxious behaviour being misinterpreted by emergency services and situations escalating quickly.

“Up until now, officers have had no way of knowing whether someone is autistic. By ensuring that the police have clear and tailored information about each individual's communication style, sensory issues and any particular difficulties they face. This should allow officers to adapt their communication or actions, so they can make sure they treat autistic people appropriately and with respect.

“We know that police officers want to do their best. This scheme, alongside training, should help them do that, and go a long way towards ensuring the police protect and treat autistic people fairly.”

For more information about the Autism Alert cards and how to obtain one,
email: autism@met.police.uk



Terms of Reference

1. Priorities and Core Functions of Redbridge Safer Neighbourhood Board

The priorities and core functions of the Board are to:

- enable local engagement with the Police;
- enable local accountability of the police;
- focus on the Police and Crime Plan key principles and priorities - putting victims first and reducing inequalities; keeping children and young people safe; tackling violence against women and girls and tackling hate crime and intolerance.
- monitor crime performance and public perceptions (community confidence);
- inform the development of policing priorities in the borough;
- monitor MPS support for the delivery of ward panels and community contact sessions; and engage with Borough Independent Advisory Groups and other local mechanisms e.g. Neighbourhood Watch and Stop and Search Community Monitoring Groups to support and inform their work across the borough.

2. Membership of Redbridge Safer Neighbourhood Board

The Board will consist of:

- The Leader of the Council
- Cabinet Member with responsibility for crime/community safety
- Borough Commander or nominated deputy
- Head of Safer Communities, LBR, or nominated deputy
- Chair of IAG
- Chair of Stop & Search monitoring group
- 4 representatives of Ward Panels
- Representative of ICV panel
- Representative of Victim Support
- 2 representatives of Youth Council
- Representatives from 10 Voluntary & Community Sector organisations whose members or service users are most likely to come into contact with the police, and who are representative of the diverse population of Redbridge.

At the time of approving these Terms of Reference, the ten member organisations are:

- 1NE
- AgeUK Redbridge
- Frenford Clubs
- R3
- One Place East
- Redbridge Equalities & Community Council
- Redbridge Faith Forum
- Redbridge Pensioners Forum



- Refugee & Migrant Forum of East London & Essex
- Redbridge Rainbow Community

This membership takes into account MOPAC's guidance on the involvement of IAG, Stop & Search, ICV, victim's representation, input from Ward panels, and involvement of young people.

3. Administration of the SNB

RedbridgeCVS have agreed to administer the four meetings in public per year of the Redbridge Safer Neighbourhood Board, and a Service Level Agreement will be signed with them.

There will be no Executive Group of the SNB. The agendas and schedule of meetings will be drawn up by RedbridgeCVS through consultation with the Chair, police and local authority. There will be a need to ensure that there are good mechanisms in place to ensure liaison and feedback to/from the SNB to the Redbridge Safer Communities Partnership Board.

4. Meetings of the SNB

The SNB will hold 4 meetings in public per year.

All meetings will be open to members of the public to attend, unless there is a specific confidential item of business which requires discussion in private. If this is the case, this would be clearly indicated when the agenda and papers for the meeting are circulated. A period of time will be set aside at the end of each meeting for questions from members of the public. Other agenda items will only be open to discussion by members of the Board, unless the Chair invites comments.

Each meeting will also provide the opportunity for discussion of a topic of interest to the local community.

5. Submitting Proposals for Funding from the Safer Neighbourhood Board Fund

The RSNB will consider proposals from any of its members or other organisations for projects to be submitted to MOPAC for funding through its Safer Neighbourhood Board Fund. These will have to be in line with the funding application guidance provided by MOPAC.

6. Election of Chair and Vice-chair

At the Annual General Meeting nominations will be invited for the posts of Chair and Vice-chair. Officers or members of the police, local authority or RedbridgeCVS will not be eligible to stand for these posts.

The Chair and Vice-Chair will then be elected on an annual basis, and no individual may hold the post for a period of more than 3 years.



7. Roles and Responsibilities

The role of the Chair is to:

- Represent the views of communities with regard to crime, policing and community safety in dealings with the police, Council and partners;
- Help plan the annual cycle of RSNB meetings;
- Chair and facilitate RSNB meetings and represent the RSNB at relevant Crime and Community Safety meetings and events;
- Lead and focus discussions where appropriate at RSNB meetings;
- Bring impartiality and objectivity to RSNB decision-making;
- Facilitate change and address conflict within the RSNB;
- Ensure that decisions taken at RSNB meetings are implemented;
- Ensure that the RSNB complies with the Terms of Reference and pursues its defined aims;
- Do the necessary preparation for RSNB and other related meetings

The role of the Vice-chair is to:

- Chair and facilitate RSNB meetings in the absence of the Chair
- In either of the above capacities, to act in such a way as laid out in the Chair's role description
- In the event of the unavailability of the Chair, to attend meetings of other bodies as requested
- Do the necessary preparation for RSNB and other related meetings

It is the responsibility of all members to:

- Actively seek and champion the views of the residents, communities or stakeholders they represent
- Recognise the contribution of everyone participating in the work of the RSNB and demonstrate a strong commitment to equality of opportunity and inclusion
- Ensure that they do not place themselves under any financial or other obligation to any individual or organisation that might reasonably be thought to influence their representation

8. Review

The Terms of Reference will be reviewed each year at the Annual General Meeting.

Approved by Redbridge Safer Neighbourhood Board on XX/XX/XXXX.