

REFERRAL

We work with Deaf people of all ages, gender, race and sexualities.

To refer someone to our service, please use the contact details on the back of this leaflet.

We are funded by grants from councils and other organisations.

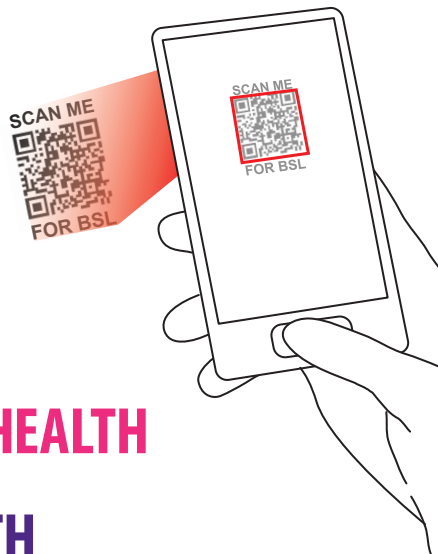
ADVICE FOR CLIENTS

We have videos available for British Sign Language users to learn more about accessing our service. To watch, go to: www.signhealth.org.uk/our-projects/deafhope-projects/deafhope-service/deafhope-bsl

SCAN ME
FOR BSL

**THE DEAF HEALTH
CHARITY
SIGNHEALTH**

www.signhealth.org.uk/deafhope



CONTACT AND REFERRALS

To make a referral, ask advice or request further information, please get in touch:

TELEPHONE:

(voice/textphone)

020 8772 3241

SMS/TEXT:

07970 350366

EMAIL:

deafhope@signhealth.org.uk

ADDRESS:

DeafHope, Falcon Mews
46 Oakmead Road, Balham
London SW12 9SJ

DeafHope is a service provided by the charity SignHealth.

**THE DEAF HEALTH
CHARITY
SIGNHEALTH**



www.signhealth.org.uk/deafhope

DeafHope UK is an initiative from SignHealth, registered Charity no. 1011056. We rely entirely upon voluntary contributions to fund this important work and are grateful to all our generous funders, including London Councils.

London Councils is committed to fighting for more resources for London and getting the best possible deal for London's 33 councils. To read about London Councils' grants funding and the work of some of the groups we support please visit www.londoncouncils.gov.uk/grants



DEAFHOPE

**A specialist domestic
abuse support service for
Deaf adults and children**

LIVE WITHOUT FEAR



**THE DEAF HEALTH
CHARITY
SIGNHEALTH**

DEAFHOPE

DeafHope is a specialist service for Deaf adults and children who have experienced abuse. We are the only domestic abuse service in the UK that communicates with Deaf people directly, using a variety of communication methods, predominantly British Sign Language (BSL). Communicating in sign language means we are able to offer Deaf people the support and advice they need, in a language they can understand.

Deaf people are often isolated from hearing people, as most people do not know sign language.



Information and guidance services are mostly provided in written or spoken languages. It is rare for an organisation to make their service available in sign language; this means that Deaf people are unaware of how to recognise domestic abuse or where to get help to stop it.

WHAT SUPPORT DOES DEAFHOPE OFFER?

We give Deaf people the tools to rebuild their lives and regain their confidence. Support can include one-to-one advice from our qualified Deaf IDVAs (Independent Domestic Violence Advocates) and our Children & Families Worker.

From point of contact, our team creates a support plan, developing coping strategies until the client feels ready to move on with their lives independently. Throughout this process, we ensure our clients are able to navigate statutory services such as immigration, the police and courts, housing, and social services.

We also offer survivor workshops and support in obtaining referral for therapy delivered in British Sign Language.

YOUNG DEAFHOPE

Young DeafHope offers prevention workshops in schools, colleges and youth clubs to young Deaf people aged 11-25. Topics covered include healthy relationships, sexting, cyber bullying, female genital mutilation, honour-based violence and much more. We also offer one-to-one support for Deaf children who have witnessed or experienced domestic abuse within the home.

WORKING WITH OTHER PROFESSIONALS

As our IDVAs are Deaf, we have a more in-depth understanding of our client's needs. Our IDVAs carry out risk assessments and liaise with all other mainstream support agencies, to ensure a person centred approach. The IDVAs also attend MARACs (Multi Agency Risk Assessment Conferences) with a Sign Language Interpreter, to ensure the client and professionals involved can share information appropriately.

We support Deaf people to make informed choices about relationships and how to stay safe.

